

EUROPEAN COMMISSION SEVENTH FRAMEWORK COOPERATION WORK PROGRAMME

Innovative design and operation of new or upgraded efficient
urban transport interchanges

THEME [SST.2012.3.1-2.]

Collaborative project

Grant agreement no: 314262

Project full title: "City-Hub"

Project acronym: **City-HUB**

City-HUB Project



DELIVERABLE: D8.8

DELIVERABLE TITLE: Report on conference presentations and publications I

DOCUMENT CONTROL SHEET

Project no.:	314262	Acronym	City-HUB
Project Title	City-Hub		
Work Package	WP8	Title:	Dissemination and Fora
Deliverable no.:	D8.8	Title:	Report on conference presentations and publications I
Version	1	Revision	1
Issue Date	28-Feb-2014		
Dissemination Level	Public		
Future references	Nathanail, E., Adamos, G. & Tsami, M., 2014. Report on conference presentations and publications I Deliverable D8.8, City-HUB Project.		
Author(s)	Eftihia Nathanail, Giannis Adamos & Maria Tsami		
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WP Leader	CERTH		
Internal Reviewer(s)	UPM, TOI		
Quality Assurance Reviewer	TRL		
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City-HUB Report on conference presentations and publications I

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ABSTRACT

This deliverable provides an overview of the presentations made by the consortium members at several conferences or other national, regional and local events, as well as a report on the scientific papers that have been written by City-HUB partners during the first 18 months of the project's lifecycle. In total, 11 presentations have been made to date. Five of these presentations were given at four international conferences, and the relevant full papers were peer reviewed and published in the proceedings. Following the process of abstract peer review, 3 presentations were given by consortium members in national or Pan-European conferences in Greece, United Kingdom and the Netherlands. Lastly, City-HUB was introduced in 3 more events in Madrid, Spain, Prague, Czech Republic and London, United Kingdom.

1 Introduction

This document, entitled “Report on conference presentations and publications I”, is the sixth deliverable that has been produced as part of WP8: Dissemination and Fora.

The deliverable includes information about the participation of the members of the City-HUB consortium in conferences and the submission of scientific papers to international conferences. Participation in conferences and other events is part of the dissemination strategy of City-HUB, and aims at presenting the project’s results to a wider audience, in order to contribute to the innovative design and operation of new or upgraded efficient urban transport interchanges.

In chapter 2, the presentations and publications are presented under four headings:

- Scientific journals;
- Conference proceedings with peer review;
- Conference proceedings/presentations with abstract peer review;
- Other.

A synopsis is given in chapter 3.

2 Presentations & publications

2.1 Scientific journals

There have not been any publications in scientific journals to date. However, as far as the project progresses, it is foreseen that the consortium will prepare papers based on the preliminary and final results and will submit them to journals.

2.2 Conference proceedings with peer review

Table 1: Presentation P1 - Designing urban transport interchanges: The case of Thessaloniki railway station

<i>Presentation code:</i>	P1
<i>Responsible or involved partner:</i>	CERTH
<i>Presentation title:</i>	Designing urban transport interchanges: The case of Thessaloniki railway station
<i>Conference:</i>	Changing Cities: Spatial, morphological, formal & socio-economic dimensions
<i>Date & location:</i>	June 18-21, 2013, Skiathos Island, Greece
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	400
<i>Countries addressed:</i>	International

<u>Publication:</u>	Yes
<u>Title of the periodical, the series or the conference proceedings:</u>	Proceedings of the international conference “Changing Cities: Spatial, morphological, formal & socio-economic dimensions”
<u>Author(s):</u>	Maria Tsami, Eftihia Nathanail & Giannis Adamos
<u>Number, date or frequency:</u>	June 18-21, 2013
<u>Publisher or organized by:</u>	Department of Planning and Regional Development, School of Engineering, University of Thessaly
<u>Place of publication:</u>	Greece
<u>Year of publication:</u>	2013
<u>Relevant pages:</u>	p. 478 (book of abstracts)
<u>Permanent identifiers (i.e. link, if available):</u>	-
<u>Is/Will open access provided to this publication?</u>	No
<u>Reference:</u>	Tsami, M., Nathanail, E. & Adamos, G., 2013. “Designing urban transport interchanges: The case of Thessaloniki railway station”. International Conference on “Changing Cities”: Spatial, morphological, formal & socio-economic dimensions. Skiathos Island, Greece, June, 18-21 2013
<u>Abstract:</u>	
<p>Urban transport interchanges play a key role as part of public transport networks, facilitating the links between public transportation modes. However, the lack of integrated design and operation systems causes problems and gaps. This paper aims at introducing a comprehensive approach for the design and improvement of urban transport interchanges in terms of spatial and urban mobility characteristics. For the achievement of this aim, a state-of-the-art analysis of European transport hubs was conducted, as well as an internet based survey, in order to investigate travellers’ point of view regarding the existing conditions at the Thessaloniki railway station, along with their needs, expectations and proposals for its improvement. Based on the above results, recommendations for the spatial development of an urban transport interchange are provided, in terms of accommodating mobility needs for urban-interurban travelling, incorporating soft modes of travel, providing information and servicing travellers and other civilians to satisfy the needs of urban living.</p>	

Table 2: Presentation P2 - Moving towards the development of sustainable transportation hubs in Europe: The role of soft modes in the reformed Thessaloniki railway station

<u>Presentation code:</u>	P2
<u>Responsible or involved partner:</u>	CERTH
<u>Presentation title:</u>	Moving towards the development of sustainable transportation hubs in Europe: The role of soft modes in the reformed Thessaloniki railway station
<u>Conference:</u>	4 th International conference on environmental management, engineering, planning and economics (CEMEPE) & SECOTOX Conference
<u>Date & location:</u>	June 24-28, 2013, Mykonos Island, Greece
<u>Type of audience:</u>	Scientific community
<u>Size of audience:</u>	400
<u>Countries addressed:</u>	International
<u>Publication:</u>	Yes
<u>Title of the periodical, the series or the conference proceedings:</u>	Proceedings of the 4 th International conference on environmental management, engineering, planning and economics (CEMEPE) & SECOTOX Conference
<u>Author(s):</u>	Maria Tsami, Giannis Adamos & Eftihia Nathanail
<u>Number, date or frequency:</u>	June 24-28, 2013
<u>Publisher or organized by:</u>	Society of Ecotoxicology and Environmental Safety (SECOTOX) Department of Planning and Regional Development, University of Thessaly, Greece
<u>Place of publication:</u>	Greece
<u>Year of publication:</u>	2013
<u>Relevant pages:</u>	p. 371 (book of abstracts)
<u>Permanent identifiers (i.e. link, if available):</u>	-
<u>Is/Will open access provided to this publication?</u>	No
<u>Reference:</u>	Tsami, M., Adamos, G. & Nathanail, E., 2013. "Moving towards the development of sustainable transportation hubs in Europe: Investigating the role of soft modes in Thessaloniki railway station reformation". 4 th International Conference on Environmental Management, Engineering, Planning and Economics (CEMEPE 2013) & SECOTOX Conference, Mykonos Island, Greece, June, 24-27, 2013

Abstract:

This paper aims at assessing the role and operation of soft modes at sustainable transport hubs in European cities. A number of case studies were examined in order to indicate the specifications that European terminals should cover for the promotion, encouragement and prioritization of environmentally friendly modes of transport. A list of actions, measures and policies were identified and evaluated, and a short list of comprehensive indicators was developed, in order to be tested through an internet-based survey in the Thessaloniki railway station, an urban transportation hub. In addition, alternative soft mobility scenarios were developed to be assessed by the hub's travellers addressing their interests and/or intentions to use soft modes. The survey results provide fruitful feedback on the appropriate interchange design in terms of sustainability.

Table 3: Presentation P3 - Sustainable development design for the transformation of the Thessaloniki railway station into a city hub

<i>Presentation code:</i>	P3
<i>Responsible or involved partner:</i>	CERTH
<i>Presentation title:</i>	Sustainable development design for the transformation of the Thessaloniki railway station into a city hub
<i>Conference:</i>	41 st European Transport Conference
<i>Date & location:</i>	September 30 – October 2, 2013, Frankfurt, Germany
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	500
<i>Countries addressed:</i>	Pan-European
<i>Publication:</i>	Yes
<i>Title of the periodical, the series or the conference proceedings:</i>	Proceedings of the 41 st European Transport Conference
<i>Author(s):</i>	Maria Tsami, Giannis Adamos & Eftihia Nathanail
<i>Number, date or frequency:</i>	September 30 – October 2, 2013
<i>Publisher or organized by:</i>	Association for European Transport
<i>Place of publication:</i>	Henley-in-Arden, United Kingdom
<i>Year of publication:</i>	2013
<i>Relevant pages:</i>	-
<i>Permanent identifiers (i.e. link, if available):</i>	http://abstracts.aetransport.org/paper/index/id/171/confid/1 [Abstract]

<p><u>Is/Will open access provided to this publication?</u></p>	<p>No</p>
<p><u>Reference:</u></p>	<p>Tsami, M., Adamos, G. & Nathanail, E., 2013. "Sustainable development for the design for the transformation of the Thessaloniki's railway station into a city hub". European Transport Conference (ETC) 2013, Frankfurt, Germany, 30 September 2013 - 2 October 2013</p>
<p><u>Abstract:</u></p> <p>This paper aims at introducing a comprehensive approach for the design and improvement of urban transport interchanges in terms of planning for sustainability, accommodating the mobility needs for urban-interurban travelling, as well as incorporating soft modes of travel, information provision and servicing travellers' needs for efficient urban movements.</p> <p>Transport interchanges play a crucial role in urban development, embodying an attraction of movements and facilitating links among different modes, routes and destinations. Time savings, urban integration, a better use of waiting time and improvement of operational business models are some of the benefits that result from the development of efficient urban interchanges. In view of planning for sustainable urban transportation hubs, the objectives of this paper are:</p> <ul style="list-style-type: none"> ▪ To provide guidance on design and operation of seamless, smart, clean and safe intermodal transport systems; ▪ To promote accessibility, servicing travel needs of all users (i.e. including vulnerable users); ▪ To investigate the possibility of transforming a transportation terminal into a focal point of urban development, closely interconnected with central attraction zones; ▪ To introduce new technologies and smart solutions, promoting the efficient operation of transportation hubs; ▪ To contribute in the development of intermodality standards and efficient transport interchange planning in Europe. <p>A number of European transport interchanges are being examined in order to identify the aspects of developing sustainable and efficient operated transportation hubs that fit appropriately into the urban environment and effectively serve mobility needs. These aspects are linked to a number of indicators, properly selected to be tested in the case of Thessaloniki's railway station transportation hub.</p> <p>An ongoing internet survey is being conducted to investigate the degree of sustainability anticipated to be achieved by the alternative proposed development scenarios for the case study area. Travellers' stated preferences are being recorded, along with their perception of the existing conditions at the terminal, and their needs and expectations for its improvement into a sustainable hub.</p> <p>The analysis of the results of the above survey will provide a comprehensive view to assess whether vital development solutions are applicable in the case study area, how mobility would be affected if selected scenarios were implemented and which are the key elements, structures and indicators that enhance the development of sustainable transportation hubs in Europe.</p> <p>This research is part of the European project City-HUB (www.cityhub-project.eu), which aims to develop an integrated business model and propose a comprehensive set of methodological guidelines, addressing different aspects of an urban interchange and promoting public transport.</p>	

Table 4: Presentation P4 - Key elements for successful interchanges: validated results from the City-HUB project

<u>Presentation code:</u>	P4
<u>Responsible or involved partner:</u>	Panteia & TRL
<u>Presentation title:</u>	Key elements for successful interchanges: validated results from the City-HUB project
<u>Conference:</u>	41 st European Transport Conference
<u>Date & location:</u>	September 30 – October 2, 2013, Frankfurt, Germany
<u>Type of audience:</u>	Scientific community
<u>Size of audience:</u>	500
<u>Countries addressed:</u>	Pan-European
<u>Publication:</u>	Yes
<u>Title of the periodical, the series or the conference proceedings:</u>	Proceedings of the 41 st European Transport Conference
<u>Author(s):</u>	Barry Ubbels, Clare Harmer & Derek Palmer
<u>Number, date or frequency:</u>	September 30 – October 2, 2013
<u>Publisher or organized by:</u>	Association for European Transport
<u>Place of publication:</u>	Henley-in-Arden, United Kingdom
<u>Year of publication:</u>	2013
<u>Relevant pages:</u>	-
<u>Permanent identifiers (i.e. link, if available):</u>	http://abstracts.aetransport.org/paper/index/id/146/confid/1 [Abstract]
<u>Is/Will open access provided to this publication?</u>	No
<u>Reference:</u>	Ubbels, B., Harmer, C. & Palmer, D., 2013. "Key elements for successful interchanges: validated results from the City-HUB project". European Transport Conference (ETC) 2013, Frankfurt, Germany, 30 September 2013 - 2 October 2013
<u>Abstract:</u>	Public transport interchanges are a key element of a public transport trip. The quality of the public transport product is not only determined by the quality of travelling, but also by the quality of transfer and

waiting. Policy makers are increasingly aware of the importance of efficient interchanges for public transport in the competition with the car alternative. More sustainable transport is very much supported by good interchange design. This paper presents interesting results from the City Hub project and presents key features of successful interchanges.

It is clear that no interchange is the same, and that the success of an interchanges depends on many factors including its position in the network, the urban environment, the modes involved and the legislation that is in force. Developing or designing interchanges is an intensive and complex process that involves different stakeholders. These stakeholders have different perspectives and different interests. This also leads to different priorities. The City-HUB project starts from a holistic approach taking into account these different perspectives and including all elements affecting the quality of an interchange.

The paper will present the results of the project to date which includes a state of the art overview of important elements that define interchange quality based on results from (European) research projects, policy documents, case studies and interviews with stakeholders. It will examine the perspectives of three main stakeholders involved: the traveller (i.e. the users), the operators/managers and government (i.e. governance and policy). Within the user perspective the factors to be covered include travel time, reliability, convenience, comfort, security, accessibility, movement, wayfinding and passenger information. In terms of the operators, issues to be discussed include station operations (efficiency, movement), management and maintenance, safety and accident prevention, security, fares and ticketing and revenue generation. From a policy perspective issues include costs and benefits, financing, policy management and co-ordination, sustainability and safety.

The results have been validated in an international workshop with key experts in the field. Key determinants for a sustainable and successful interchange include standard issues that facilitate the need of travellers (clean, safe and accessible), but also process related issues (integration between stakeholders) and energy efficiency of the construction.

Table 5: Presentation P5 - Investigating the accessibility level for disabled users at urban transport interchanges

<i>Presentation code:</i>	P5
<i>Responsible or involved partner:</i>	CERTH
<i>Presentation title:</i>	Investigating the accessibility level for disabled users at urban transport interchanges
<i>Conference:</i>	International conference on reliability and statistics in transportation and communication (RELSTAT'13)
<i>Date & location:</i>	October 16-19, 2013, Riga, Latvia
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	250
<i>Countries addressed:</i>	International
<i>Publication:</i>	Yes
<i>Title of the periodical, the series or the conference proceedings:</i>	Proceedings of the international conference on reliability and statistics in transportation and communication (RELSTAT'13)

<u>Author(s):</u>	Maria Tsami, Giannis Adamos & Eftihia Nathanail
<u>Number, date or frequency:</u>	October 16-19, 2013
<u>Publisher or organized by:</u>	Transport and Telecommunication Institute (Latvia) and The K. Kordonsky Charitable Foundation (USA)
<u>Place of publication:</u>	Riga, Latvia
<u>Year of publication:</u>	2013
<u>Relevant pages:</u>	p. 39 (book of abstracts)
<u>Permanent identifiers (i.e. link, if available):</u>	http://www.tsi.lv/Research/Conference/RelStat_13/Proceeding/Session_3_Ed_Tsami_Adamos_Nathanail_OK.pdf
<u>Is/Will open access provided to this publication?</u>	Yes
<u>Reference:</u>	Tsami, M., Adamos, G. & Nathanail, E., 2013. "Investigating the accessibility level for disabled users at urban transport interchanges". International Conference on Reliability and Statistics in Transportation and Communication (RELSTAT`13), Riga, Latvia, 16-19 October 2013
<u>Abstract:</u>	
<p>The aim of this paper is to investigate the level of accessibility for people with reduced mobility at urban transport interchanges in Greece. A review of policies and legislations related to accessible urban transport interchanges, at regional, national and European level was conducted, in order to identify key issues for accessible transportation hubs. Based on the review findings and the assessment of the crucial issues identified, an internet-based survey was designed and implemented, in order to evaluate the accessibility level of a representative Greek urban transport interchange, the Thessaloniki railway station.</p> <p>Research showed that the majority of the respondents addressed the low accessibility levels for disabled people, as they indicated the non-existence of guides for blind people (86%) and ramps (47%) along with personnel to support disabled movements in the interchange (78%).</p>	

2.3 Conference proceedings/presentations with abstract peer review

Table 6: Presentation P6 - Urban transportation hubs: The City-HUB project

<i>Presentation code:</i>	P6
<i>Presentation title:</i>	Urban transportation hubs: The City-HUB project
<i>Responsible or involved partner(s):</i>	Giannis Adamos & Maria Tsami (CERTH)
<i>Type of activity:</i>	National conference
<i>Activity:</i>	1 st Hellenic Conference on sustainable mobility
<i>Date:</i>	December 14, 2012
<i>Location:</i>	Volos, Greece
<i>Type of audience:</i>	Transport planning and operation experts, sustainability practitioners, transportation professionals, local and regional authorities, government representatives, university students, general public
<i>Size of audience:</i>	100
<i>Countries addressed:</i>	Greece
<i>Permanent identifiers (i.e. link, if available):</i>	http://www.slideshare.net/karagiannis71
<i>Publication:</i>	No

Table 7: Presentation P7 - Urban interchanges: requirements from the users' perspective

<i>Presentation code:</i>	P6
<i>Presentation title:</i>	Urban interchanges: requirements from the users' perspective
<i>Responsible or involved partner(s):</i>	Derek Palmer (TRL)
<i>Type of activity:</i>	Conference
<i>Activity:</i>	11 th Annual Transport Practitioners' Meeting
<i>Date:</i>	July 2-3, 2013
<i>Location:</i>	Birmingham, United Kingdom
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	300
<i>Countries addressed:</i>	United Kingdom, Ireland
<i>Permanent identifiers (i.e. link, if available):</i>	-
<i>Publication:</i>	No

Table 8: Presentation P8 - Overview and first results from the City-HUB project

<i>Presentation code:</i>	P8
<i>Presentation title:</i>	Overview and first results from the City-HUB project
<i>Responsible or involved partner(s):</i>	Barry Ubbels (Panteia)
<i>Type of activity:</i>	Congress
<i>Activity:</i>	Kenniscongres Europa, 2013
<i>Date:</i>	October 10, 2013
<i>Location:</i>	Soest, the Netherlands
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	100
<i>Countries addressed:</i>	Pan – European
<i>Permanent identifiers (i.e. link, if available):</i>	-
<i>Publication:</i>	No

2.4 Other

Table 9: Presentation P9- City-HUB project: Description of project

<i>Presentation code:</i>	P9
<i>Presentation title:</i>	City-HUB project: Description of project
<i>Responsible or involved partner(s):</i>	Derek Palmer, TRL
<i>Type of activity:</i>	Meeting
<i>Activity:</i>	Partner meeting with Passenger Focus
<i>Date:</i>	November 5, 2012
<i>Location:</i>	London, United Kingdom
<i>Type of audience:</i>	Passenger representatives and operation experts
<i>Size of audience:</i>	10
<i>Countries addressed:</i>	United Kingdom
<i>Permanent identifiers (i.e. link, if available):</i>	-
<i>Publication:</i>	No

Table 10: Presentation P10 - Innovative design for efficient urban transport interchanges: The City-HUB project

<i>Presentation code:</i>	P10
<i>Presentation title:</i>	Innovative design for efficient urban transport interchanges: The City-HUB project
<i>Responsible or involved partner(s):</i>	Eftihia Nathanail & Giannis Adamos, CERTH
<i>Type of activity:</i>	Final conference of EU project
<i>Activity:</i>	CLOSER Final Conference
<i>Date:</i>	November 12-13, 2012
<i>Location:</i>	Prague, Czech Republic
<i>Type of audience:</i>	Scientific community
<i>Size of audience:</i>	50
<i>Countries addressed:</i>	Pan-European
<i>Permanent identifiers (i.e. link, if available):</i>	http://www.closer-project.eu/project/conference
<i>Publication:</i>	No

Table 11: Presentation P11 – The City-HUB Project

<i>Presentation code:</i>	P11
<i>Presentation title:</i>	The City-HUB Project
<i>Responsible or involved partner(s):</i>	Prof. Andrés Monzón (UPM – TRANSyT)
<i>Type of activity:</i>	Technical seminar
<i>Activity:</i>	XI Technical conference about innovation on built procedures of urban transport interchanges
<i>Date:</i>	November 27, 2012
<i>Location:</i>	Madrid, Spain
<i>Type of audience:</i>	Postgraduate (Master) students (Master on Civil Engineering Systems)
<i>Countries addressed:</i>	Spain
<i>Permanent identifiers (i.e. link, if available):</i>	-
<i>Publication:</i>	No

3 Synopsis

This deliverable, entitled “Report on conference presentations and publications I”, provided information about the participation of the members of the City-HUB consortium in conferences or other events, and the preparation of scientific papers. A summary of the presentations/publications is given in Table 12.

Table 12: Summary of presentations/publications

Heading	Number of presentations	Presentation codes
<i>Scientific journals:</i>	-	-
<i>Conference proceedings with peer review:</i>	5	P1, P2, P3, P4, P5
<i>Conference proceedings/presentations with abstract peer review:</i>	3	P6, P7, P8
<i>Other:</i>	3	P9, P10, P11
Total:	11	-

The progress of the number of presentations/publications during the first 18 months of the project’s lifecycle is presented in Figure 1.

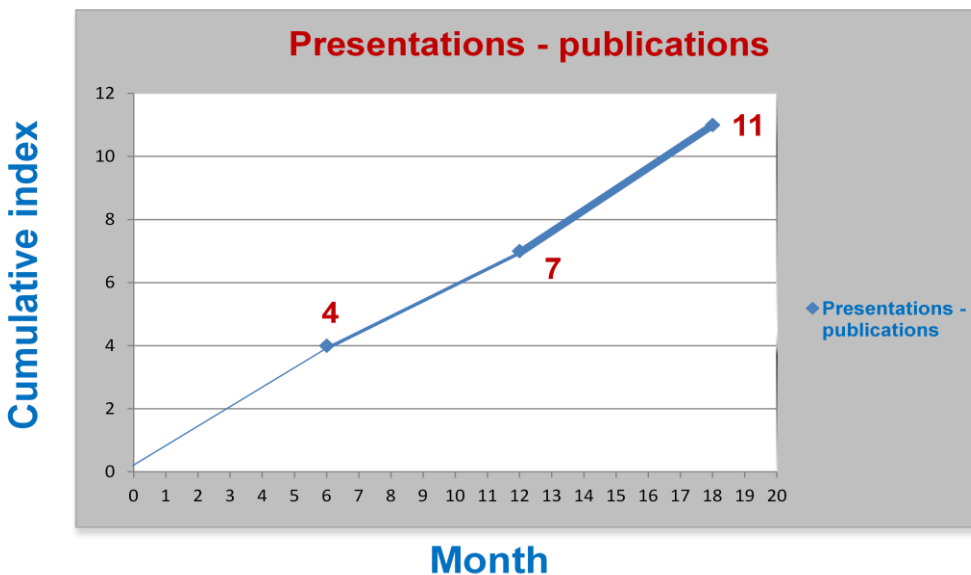


Figure 1: Progress of presentations/publications during the first 18 months of the project’s lifecycle

Annexes

Annex A: List of dissemination activities (Table 13)

Annex B: List of publications (Table 14)

Annex A: List of dissemination activities

Table 13: List of dissemination activities

No.	Type of activity	Main Leader	Title	Date/period	Place	Type of audience	Size of audience	Countries addressed
1	National conference: “1 st Hellenic Conference on sustainable mobility”	CERTH	Urban transportation hubs: The City-HUB project	December 14, 2012	Volos, Greece	Transport planning and operation experts, sustainability practitioners, transportation professionals, local and regional authorities, government representatives, university students, general public.	100	Greece
2	Conference: “11 th Annual Transport Practitioners’ Meeting”	TRL	Urban interchanges: requirements from the users’ perspective	July 2-3, 2013	Birmingham, United Kingdom	Scientific community	300	United Kingdom, Ireland
3	Congress: “Kenniscongres Europa, 2013”	Panteia	Overview and first results from the City-HUB project	October 10, 2013	Soest, the Netherlands	Scientific community	100	Pan –European
4	Meeting: “ Partner meeting with Passenger Focus”	TRL	City-HUB project: Description of project	November 5, 2012	London, United Kingdom	Passenger representatives and operation experts	10	United Kingdom
5	Final conference of EU project: “CLOSER Final Conference”	CERTH	Innovative design for efficient urban transport interchanges: The City-HUB project	November 12-13, 2012	Prague, Czech Republic	Scientific community	50	Pan –European
6	Technical seminar “E.T.S de Ingenieros de Caminos, Canales y Puertos, UPM”	UPM – TRANSyT	The City-HUB Project	November 27, 2012	Madrid, Spain	Postgraduate students	-	Spain

Annex B: List of publications

Table 14: List of publications

No.	Title	Authors	Title of the periodical or the series	Number, date or frequency	Publisher	Place of publication	Year of publication	Relevant pages	Permanent identifiers (e.g.. link, if available)	Is/Will open access provided to this publication?
1	Designing urban transport interchanges: The case of Thessaloniki railway station	Maria Tsami, Eftihia Nathanail & Giannis Adamos	Proceedings of the international conference "Changing Cities: Spatial, morphological, formal & socio-economic dimensions"	June 18-21, 2013	Department of Planning and Regional Development, School of Engineering, University of Thessaly	Greece	2013	p. 478 (book of abstracts)	-	NO
2	Moving towards the development of sustainable transportation hubs in Europe: The role of soft modes in the reformed Thessaloniki railway station	Maria Tsami, Giannis Adamos & Eftihia Nathanail	Proceedings of the 4 th International conference on environmental management, engineering, planning and economics (CEMEPE) & SECOTOX Conference	June 24-28, 2013	Society of Ecotoxicology and Environmental Safety (SECOTOX) Department of Planning and Regional Development, University of Thessaly, Greece	Greece	2013	p. 371 (book of abstracts)	-	NO
3	Sustainable development design for the transformation of the Thessaloniki railway station into a city hub	Maria Tsami, Giannis Adamos & Eftihia Nathanail	Proceedings of the 41 st European Transport Conference	September 30 – October 2, 2013	Association for European Transport	United Kingdom	2013	-	http://abstracts.aetransport.org/paper/index/id/171/confid/1	Yes (abstract)
4	Key elements for successful interchanges: validated results from the City-HUB project	Barry Ubbels, Clare Harmer & Derek Palmer	Proceedings of the 41 st European Transport Conference	September 30 – October 2, 2013	Association for European Transport	United Kingdom	2013	-	http://abstracts.aetransport.org/paper/index/id/146/confid/1	Yes (abstract)

No.	Title	Authors	Title of the periodical or the series	Number, date or frequency	Publisher	Place of publication	Year of publication	Relevant pages	Permanent identifiers (e.g.. link, if available)	Is/Will open access provided to this publication?
5	Investigating the accessibility level for disabled users at urban transport interchanges	Maria Tsami, Giannis Adamos & Eftihia Nathanail	Proceedings of the international conference on reliability and statistics in transportation and communication (RELSTAT'13)	October 16-19, 2013	Transport and Telecommunication Institute (Latvia) and The K. Kordonsky Charitable Foundation (USA)	Latvia	2013	p. 39 (book of abstracts)	http://www.tsi.lv/Research/Conference/RelStat_13/Procceding/Session_3_Ed_Tsami_Adamos_Nathanail_OK.pdf	Yes